



NovelVox Integrations Platforms

API Usage Charges Document



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1. Introduction

1.1 Version Control

Version	Created by	Reviewed By	Date	Comments
1.0	Aftab Alam	Anmol Jain	April, 2026	Initialization

1.2 Document Purpose

This document outlines the usage charges, subscription fees, and transaction-based pricing associated with integrating various third-party applications.

1.3 Confidentiality Statement

All information contained within this document is strictly confidential and shall not be divulged to any third party without NovelVox's prior written consent.

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General Definition

Transaction Definition

A Transaction (Txn) refers to a single API operation, which may include:

- Call
- PUT
- Other API routes

NOTE: Multiple transactions may be required to complete a single task, query, or update.

2. NovelVox Integrations Platform – API Usage Charges

This document outlines the API usage pricing structure for the NovelVox Integrations Platform, detailing the key cost components associated with each supported integration.

The pricing coverage includes the following applications:

- [Athenahealth](#)
- [NextGen](#)
- [CDK \(Fortellis\)](#)
- [COX \(VinSolutions\)](#)
- [COX \(Xtime\)](#)

2.1 Athenahealth API Usage Pricing

Defines a tier-based pricing model for Athenahealth, where charges scale progressively with monthly API call volume, with overage fees applied beyond defined limits.

Component	Details
Monthly Base Fee	\$ 500
Included Monthly Service	10,000 transactions/month
Overage Cost	\$ 0.048 per transaction

2.2 NextGen API Usage Charges

Outlines a subscription-based pricing structure for NextGen, including a fixed monthly fee, bundled transaction limits, and per-transaction overage charges.

Component	Details
Monthly Base Fee	\$ 500
One-time Onboarding & Product Activation Fee	\$ 250
Included Transactions	70,000 transactions/month
Overage Cost	\$ 0.007 per transaction (read & write)

2.3 CDK (Fortellis) – Plus Plan API Usage Pricing

Describes the Plus Plan pricing for CDK (Fortellis), covering a fixed monthly fee with included API call volume and additional charges for usage exceeding the allocated limit.

Components	Details
Monthly Fee	\$ 110
Usage (All Endpoints Included)	25,200 API calls per month
Overage Cost	\$ 0.0089 per additional call

2.4 COX (VinSolutions) API Usage Pricing

Details a flat monthly subscription model for COX (VinSolutions), charged per dealer rooftop.

Components	Details
Monthly Subscription Fee	\$ 65 (Per mutual dealer client rooftop, customer can have multiple rooftops)

2.5 COX (Xtime) API Usage Pricing

Specifies a per-rooftop subscription fee for COX (Xtime), applicable to clients utilizing the integration, with charges based on active deployment.

Components	Details
Monthly Subscription Fee	\$ 60 (Per mutual dealer client rooftop using the provider integration)